

Reducing Theft with SP-1

Thanks for taking a minute to look over this. One of the more serious things that SP-1 can help with is to reduce and catch employee theft. The following pages will help show you ways to reduce theft with SP-1.



Employee Time Theft

Time theft by employees is one of the most common types of theft. Buddy Punching, as it is known in the industry, can be as much as 25% of your theft problems!

The scenario typically plays out like this:

- Your employee knows that they are not going to make it in the next morning. They ask a friend to clock them in so they still get paid.
- Your employee wants to leave the shop early. They ask a friend to clock them out at their normally scheduled time.
- Your manager changes the hours worked for an employee without your knowledge.



The Solution? Increasing security with SP-1.

- Employees buddy punching for each other? Institute an employee code and password, swipe card or fingerprint ID and eliminate the problem.
- Managers changing hours? Use our built in timekeeping audit system to see who changed it and when!



Menu Theft

An employee that steals will eventually try to steal product and cash.

- Ringing things in at an incorrect price. An employee that rings in a drink and changes the price on it after the customer leaves. Or the employee that gives a special price to a friend.
- Voiding tickets or items after the sale. Employees that void tickets or items will then pocket the money.
- Simply not ringing in the items during the sale.



The Solution? Take things out of the employee hands!

- SP-1 controls the pricing. An employee can't change the price without registering a discount.
- Voiding items? Not after you setup the 11 levels of security so they can't! Still having issues? Use our built in audit system that shows you want the ticket looked like before and after the void.
- Not ringing in items? Require a barista or food ticket to print. Still having issues? Place a customer facing monitor so they customer can watch their transaction.

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[0019]	[1:14]	[0020]	[1:14]	[0021]	[1:14]	[0022]	[1:14]	[0023]	[1:13]
Dine In	Carry Out	Dine In	Dine In	Dine In					
(1) Large Café Latte	(1) Medium Iced Vnll Lt Vnlla Syrup	(1) Large Yo'z Colada Banana Pineapple Coconut	(1) Medium Skny latte Irsh Crm Sy	(1) Medium Café Latte Soy Milk Rspbr Syrp					
(1) Medium Hc Chocolate	(1) Large Iced Ch T Lt	(1) Large Crm Mchocn Extra Shot Caramel		(1) Large Strwbry Lm- Strawberry Lime					
(1) Medium Mngo Breeze Banana Mango Orange	(1) Medium Mochiaccino	(1) Large Hot Tea							
	(1) Large Strwbry Bn Banana Strwbrry								
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Dine In	Dine In	Dine In	Dine In						
(1) Medium Crm Lite Caramel	(1) Medium Vnll Ltte Vnll Syrp	Icd Rspbr Rspbr Sy	(1) Large Strwbry B Banana Strwbrry						
(1) Large Espresso	(1) Large Skny Lt Mch Banca Wh Cream								
	(1) Regular Crm Lite Caramel								
	(1) Medium Iced Vnll Vnll Syrp								
	(1) Medium								
5	6	7							



Accountability

Part of the theft question is: Who did it?

- a) The drawer comes up short. Who took the money?
- b) A customer disputes the ticket. Who rang it in?



The Solution? Employee accountability.

- Each employee has their own login. You know who does what and when.
- SP-1 supports multiple cash drawers. Drawer one opens for Sue and drawer two opens for Bob. This lets you see who is short.
- SP-1 supports multiple cash drawers. Drawer one opens for Sue and drawer two opens for Bob. This lets you see who is short.



Inventory Theft

How do you deal with the following?

- a) An employee hands a drink over the counter without putting it in the POS.
- b) The employee simply takes product home.
- c) Employees ring items in at the wrong size for friends.



The Solution? Inventory Control!

- If the items is not put in the POS, then some of the controls go out the window. This is where inventory comes in. Your inventory and cup counts will show when you are short of product.
- Easily track usage of every item.
- Cost of goods sold percentages let you see when theft is happening.

Reporting

The reporting ties all these features together.

If and when you have to deal with theft, we can help.

- On the fly cost of goods and labor percent reporting.
- Multiple shift closes per day to track when theft is occurring.
- Void tracking and reporting per employee to see the red flags.
- Eleven levels of security to lock employees out of areas and functions they don't need.
- Audit reporting to show which tickets were voided and what happened.
- MobileDash reporting that will alert you of reductions and voids.



Call us today and see how we can help you reduce your theft.

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